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Report Highlights:

The FAIRS Annual Country Report contains baseline information for Bangladesh as it relates to agricultural and food products. In addition to an overview of the Government of Bangladesh's regulatory infrastructure on production and import control policies this report includes FAS/Dhaka's assessment of laws and requirements for food and agricultural imports. For further information, please contact AgDhaka@usda.gov. Post has made substantive changes in Section V, VIII, and IX.

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DISCLAIMER:

This report was prepared by OAA Dhaka for U.S. exporters of domestic food and agricultural products. While every possible care has been taken in the preparation of this report, information provided may not be completely accurate either because policies have changed since its preparation, or because clear and consistent information about these policies was not available. It is highly recommended that U.S. exporters verify the full set of import requirements with their foreign customers, who are normally best equipped to research such matters with local authorities, before any goods are shipped. FINAL IMPORT APPROVAL OF ANY PRODUCTS IS SUBJECT TO THE IMPORTING COUNTRY'S RULES AND REGULATIONS AS INTERPRETED BY BORDER OFFICIALS AT THE TIME OF PRODUCT ENTRY.

EXECUTIVE SUMMARY

In 2023, U.S. agricultural and related product exports to Bangladesh reached \$781 million. 86 percent of U.S. agricultural exports to Bangladesh are bulk products, specifically soybeans and cotton. Intermediate product exports including soybean meal, distiller's dried grains with solubles (DDGS), live animals, and planting seeds are 11 percent. Consumer-oriented products, as well as agricultural related product exports are minimal.

In the Government of Bangladesh (GoB) there are 15 ministries and 18 agencies involved in food, feed, ingredients, and veterinary drug safety, including the Ministry of Food, Ministry of Agriculture (MoA), Ministry of Fisheries and Livestock (MoFL), Ministry of Industries (MoI), Ministry of Commerce (MoC), Ministry of Home Affairs, Ministry of Finance, Ministry of Law, Ministry of Health and Family Welfare, Ministry of Environment, Forest and Climate Change (MoEFCC), and Ministry of Local Government, Rural Development, and Cooperatives.

Bangladesh's food safety policies and regulatory framework are relatively new. Functionality remains a challenge due to a lack of coordination, insufficient inspection capacity, and application of rule of law.

The Bangladesh Standard and Testing Institute Act, 2018 and the Food Safety Act, 2013 are the key overarching legislation for food standards and safety in Bangladesh. The Import Policy Order (IPO) 2021-24, Plant Quarantine Act, 2011, Animal and Animal Product Quarantine Act, 2005, and Fish and Animal Feed Act, 2010, are the key policy documents governing the importation of food and non-food items into the country.

SECTION I: FOOD LAWS

Bangladesh has many food-related laws and regulations aimed at ensuring food standards, food safety, and quality. The Bangladesh Standard and Testing Institute (BSTI) of the MoI plays a vital role in safe food standard management by administrating and developing Bangladesh Standards for food and non-food products, providing the services for testing and licensing certification marks (CM), and issuing standard compliance certificates of imported food products as a part of the customs clearance process. The regulatory framework that BSTI works with includes the Bangladesh Standards and Testing Institutions Rules, 2022; Commodity Packing Rules (CPR) 2021; Bangladesh Standards and Testing Institutions Act, 2018; and Bangladesh Standards of Weights and Measures, 2018 (Table 1).

The Food Safety Act (FSA), 2013, enacted in February 2015, led to the establishment of the Bangladesh Food Safety Authority (<u>BFSA</u>). BFSA is housed within the Ministry of Food (<u>MoF</u>) and is modeled after the United States Food and Drug Administration. According to the FSA, BFSA was created to "regulate and monitor the activities related to the manufacture, import, processing, storage, distribution, and sale of food to ensure access to safe food through the exercise of appropriate scientific methods, and to coordinate the activities of all the organizations concerned with food safety management."

Although the FSA assigned coordination authority for food safety to BFSA, the GoB has divided the responsibilities of food safety governance, implementation, enforcement, and oversight among 15 ministries and 18 agencies, creating confusion and duplication in responsibilities.

According to Chapter 2.3 of the FSA, the National Food Safety Management Advisory Council (NFSMAC) was formed to advise and guide BFSA. NFSMAC is comprised of 29 members, including the Minister of Food and a member of the Parliament nominated by the Speaker of the House of the Nation. The Minister of Food decides the twice-a-year meeting schedule of NFSMAC.

The 13 duties of the BFSA, according to the FSA and as directed by the NFSMAC, are:

- 1. To scientifically define all the available foods from plants, animals, and other major sources and provide support to the concerned authorities or organization in updating quality parameters, and monitor the implementation of their activities to ensure food safety;
- 2. To render necessary support to the concerned authorities or organizations in updating and upgrading the food standards or guidelines to the highest level of safety under existing laws;
- 3. To specify food standards and formulate guidelines, where no quality and safety parameter or guideline of such food is determined under existing laws;
- 4. To provide the concerned authority or organization with necessary support in updating or upgrading the permissible limit at its highest safety level for use of contaminants, microbial contaminants, fertilizer, residue of insecticides and pesticides, residue of veterinary and fishery drugs, heavy metals, processing aids, additives or preservatives, mycotoxin, antibiotics, medicine related active substances, and growth promoters in the food product determined by any other authority or organization under the existing laws, and monitor implementation thereof;
- 5. To determine permissible limits of use of contaminants through exercise of scientific methods, where the permissible limit of contaminants, microbial contaminants, fertilizers, residue of insecticides or pesticides, residue of veterinary and fishery drugs, heavy metals, processing aid

and food additives or preservatives, mycotoxin, antibiotic, medicine related active substances and growth promoters is not determined under any existing law;

- 6. To provide necessary support to the relevant authority or organization in specifying permissible limits of radiation in food and implementation monitoring thereof;
- 7. To provide necessary support to the concerned authority or organization in formulating and implementing accreditation policies to be followed by the certification bodies having authority for issuing certificates of food safety management system to carry out food businesses;
- 8. To provide necessary support to the concerned authority or organization in formulating procedural guidelines for accrediting food testing laboratories and implementation monitoring thereof;
- 9. To provide necessary advice to the concerned authority in monitoring and taking immediate corrective measures to remove the non-conformance observed during monitoring of laboratories engaged in measuring food adulterants and quality;
- 10. To specify standards and prescribe testing procedures, if not otherwise done, of any food to be imported under existing laws, and accordingly provide necessary support to the concerned authority or organization to ensure adherence to acceptable quality parameters of food and implementation monitoring thereof;
- 11. To prescribe the procedure relating to packaging and expressing claims on health, nutrition, special dietary uses and categorization of packaged food and provide necessary support to the concerned authority or organization for its implementation;
- 12. To prescribe the procedure for assessment, analysis, communication, and management of probable risk, and to identify increasing risk and introduce regular food alert system; and
- 13. To collect food samples and conduct analysis and exchange of information with the law enforcing agencies.

To meet the above defined duties, BFSA approved several <u>rules and regulations</u> in the past 10 years. As Bangladesh is as an active member of the World Trade Organization (WTO), BFSA has started to notify the WTO about new regulations that impact trade.

The U.S. Agency for International Development (USAID), U.S. Department of Agriculture (USDA), Japan International Cooperation Agency (JICA) and other international organizations have joint development programs with BFSA to support the GoB's effort to improve food safety, develop food safety policies and rules in-line with international standards, and enhance the capacity of the GoB to enforce enacted regulations.

Table 1: Acts, Rules, and Ordinances Related to Food, Feed, and Agricultural Products in Bangladesh

Bangladesh		
Agricultural Marketing Act, 2018 (Bangla)		
Animal Disease Act, 2005 (Bangla)		
Animal Disease Rules, 2008 (Bangla)		
Animal Feed Rules, 2013 (Bangla)		
Animal Slaughter and Meat Quality Control Act, 2011 (Bangla)		
Animal Slaughter and Meat Quality Control Rules, 2021 (Bangla)		
Animal Welfare Act, 2019 (Bangla)		
Bangladesh Biosafety Rules, 2012		
Bangladesh Environment Conservation Act, 1995 (Bangla)		
Bangladesh Good Agricultural Practice Policy 2020 (Bangla)		
Bangladesh Hotel and Restaurant Act, 2014 (Bangla)		
Bangladesh Hotel and Restaurant Rules, 2016 (Bangla)		
Bangladesh Hotel and Restaurant Rules, 2016 Amendment (Bangla)		
Bangladesh Industrial Design Act, 2023 (Bangla)		
Bangladesh Patent Act, 2023 (Bangla)		
Bangladesh Standard and Testing Institution Act, 2018 (Bangla)		
Bangladesh Standard and Testing Institution Rules, 2022 (Bangla)		
Bangladesh Standards of Weights and Measures Act, 2018 (Bangla)		
Breast-Milk Substitutes, Baby Foods, Commercially Manufactured Supplementary Baby Foods and		
Its Equipment (Regulation of Marketing) Act, 2013 (Bangla)		
Commodity Packaging Rules, 2021 (Bangla)		
Consumer Rights Protection Act, 2009 (Bangla)		
Copyright Act, 2023 (Bangla)		
Copyright Rules, 2006 (Bangla)		
Essential Commodity Act, 1957 (Bangla)		
Fish and Fish Products (Inspection and Control) Ordinance, 2020 (Bangla)		
Fish Feed and Animal Feed Act, 2010 (Bangla)		
Fish Feed and Animal Feed Production and Marketing Management Guideline, 2020 (Bangla)		
Fish Feed Rules, 2011 (Bangla)		
Fish Protection and Conservation Act, 1950 (Bangla)		
Fish Protection and Conservation Act, 1950 (latest amendment in 1995)		
Fish Protection and Conservation Rules, 2024 (Bangla)		
Fish Quarantine Act, 2018 (Bangla)		
Food (Contaminants, Toxins and Harmful Residues) Regulations, 2017 (Bangla)		
Food Additives Use Regulations, 2017		
Food Production, Storage, Transfer, Transport, Supply, Distribution and Marketing (Protecting from		
harmful activities) Control Rules, 2024 (Bangla)		
Food Safety (Compliance of Food Businessman) Rules, 2020 (Bangla)		
Food Safety (Food Hygiene) Regulations, 2018 (Bangla)		
Food Safety (Food Processing and Administration System) Rules, 2014 (Bangla)		
Food Safety (Food Tactile/Contact Materials) Regulations, 2019 (Bangla)		
Food Safety Act, 2013 (Act No. 43 of 2013)		

Food Sample Collection, Testing and Analysis Regulations, 2017 (Bangla)Formalin Control Act, 2015 (Bangla)Geographical Indication of Goods (Registration and Protection) Act, 2013Geographical Indication of Goods (Registration and Protection) Rules, 2015		
Geographical Indication of Goods (Registration and Protection) Rules, 2015		
Import Policy Order, 2021-24 (Bangla)		
Iodized Salt Act, 2021 (Bangla)		
Livestock and Livestock Product Quarantine Act, 2005 (Bangla)		
Local Government (City Corporation) Act, 2009		
Marine Fisheries Act, 2020 (Bangla)		
Marine Fisheries Rules, 2023 (Bangla)		
Mobile Court Act, 2009 (Bangla)		
Nuclear Safety and Radiation Control Rules 1997, SRO No. 205 (Bangla)		
Packaged Food Labeling Regulations, 2017		
Patents and Designs Rules, 1933 (Bangla)		
Pesticide (amendment) Ordinance, 2007 (Bangla)		
Pesticide Act, 2018 (Bangla)		
Pesticide Rules, 1985 (Bangla)		
Pesticide Rules, 1985 (Amendment) in 2010 (Bangla)		
Plant Quarantine Act, 2011 (Bangla)		
Plant Quarantine Rules, 2018 (Bangla)		
Protection and Conservation (Amendment) Ordinance 1982 (Ordinance No. LV)		
Protection and Conservation of Fish Rules, 1985		
Solid Waste Management Rules, 2021 (Bangla)		
Special Powers Act, 1974		
Speedy disposal and Release of Perishable Goods Rules-2021(Bangla)		
Standards of Weights and Measures Ordinance, 2018 (Bangla)		
Substandard, Hazardous or Poisonous Food Withdrawal Rules, 2021(Bangla)		
The Penal Code,1860		
Trademark Rules, 2015 (Bangla)		
Trademarks (Amended) Act, 2015 (Bangla)		
Trademarks Act, 2009 (Act No. XIX of 2009) (Bangla)		
Trans Fatty Acids Based Food Control Regulations, 2021 (Bangla)		
Vitamin A Fortification in Edible Oil Act, 2013 (Bangla)		

Note: Accessibility of the links may vary depending on security firewalls and location

SECTION II: LABELING REQUIREMENTS

A. General Requirements

BFSA endorsed the Packaged Food Labeling Regulations, 2017 (PFLR) (Table 1), and BSTI enacted the Commodity Packaging Rules, 2021 (CPR) (Table 1), which are the two primary regulatory tools related to the packaging and labeling of food and non-food products.

The PFLR, 2017 established technical standards for the labeling of domestic and imported packaged food products; raw materials such as additives; flavoring; coloring substances; allergenic food; baby food; genetically engineered (GE) food; and milk products for human consumption. The regulation

states, "for imported products to be sold in the local market, a label or sub-label in Bangla should be added." While BFSA is not currently enforcing this requirement, USDA encourages all U.S. exporters to comply with official labeling and packaging regulations and laws.

Both the regulations of BSTI and BFSA have similar clauses that call for the label to be in Bangla and requires the label to include the importer's name and address; name of the packaged food; manufacturing; import and expiry date; net weight; and the maximum retail price.

Per the PFLR, 2017, nutritional labeling is mandatory. The standard U.S. nutritional fact panel is acceptable. Nutritional components that must be on the label are energy value, fat, saturates, glucose, sugar, protein, and salt. Optional nutritional components that can be added are monounsaturates, polyunsaturates, trans fat, cholesterol, polyol, fiber, related vitamins, and minerals.

The following information should be printed on the package label as stated in the PFLR, 2017:

- 1. Name of the producer, supplier
- 2. Type of food (natural and processed)
- 3. Batch, code, or lot number
- 4. Net weight, size or number and total weight
- 5. Date of manufacture
- 6. Date of packaging
- 7. Date of expiry or use by date
- 8. Best before use date
- 9. Nutritional information
- 10. Food additive info
- 11. Instruction of use, if not possible to consume without instructions

Country of origin labeling is mandatory. Details including the name and contact information of the producer, importer, re-packer, and re-bottler, distributors, and agent are to be printed on the label. The importer may add a sticker with the name, address, and contact info of the importer/distributor on the imported product prior to retail sale. Shelf-life information is mandatory and must include the "expiry date" or "use by date" on perishable products and "best before use" on products with a longer shelf-life.

There have been no instances that Post was made aware of where standard U.S. labeling was considered false or misleading.

BFSA is working on draft rules for Food Safety (Healthy Food/Dietary Supplements, Food for Special Dietary Use, Food for Special Medical Purposes, Prebiotic and Probiotic Food), 2023, which includes conditions that nutrition information should follow the recommended daily allowance (<u>RDA</u>) as specified by the government and in cases where it is not specified, Codex Alimentarius Commission (Codex) standards can be applied.

The CPR requires the use of net weight, quantity, or number rather than using undefined terms like minimum, maximum, total, approximate, jumbo, giant, full, economy, big, and additional.

The CPR set limits on the use of health and nutrition claims (Clause 20, Section 3) including 100% Halal, 100% Refined, 100% Pure, Super Pure, Super Refined, and Export Quality unless there are government accepted and approved information, evidence, and scientific publications supporting these claims. In addition, BFSA drafted and notified to the WTO, the Food Safety (Advertisement and Claims) Regulations, 2024. These rules regulate advertising and publishing food claims; nutritional claims; no sugar added; salt; food additives; health claims; prohibited claims; and disease risk reduction (DRR) claims. The draft rules have restricted using the term "healthy" and "balanced food" based on one or more ingredients. The draft rules also prohibit using claims that a food is suitable to prevent, mitigate, treat, or cure any disease, disorder, or special physical condition, except in accordance with any other rules, regulations made under law or the guidance of Codex.

BSTI can grant exceptions to their labeling regulation for a maximum of 120 days if any producers or packers applied for approval of initial packaging, revised packaging, packaged products under observation, promotional packaged products, or corrected packaged products.

The CPR heavily focuses on packaging and labeling for BSTI certified locally produced or packed food and non-food products. The rules also cover the standard weights per container and other requirements depending on package size. The PFLR and the CPR contain overlapping information.

B. Other Specific Labeling Requirements

The PFLR has specific labeling conditions for food that contains food additives, irradiated food, food that may contain allergens or cause intolerant reactions, baby food, vegetarian, and non-vegetarian food, altered hereditary traits-based food (GE products), and processed milk.

The regulations have mandatory labeling requirements for "genetically modified food" or food ingredients, defined as "produced through a change in hereditary traits."

The PFLR and the CPR have guidelines to use color-based symbols on packaged food labels to signify whether it is vegetarian or non-vegetarian. The packaged vegetarian food must be labeled with a green circle and non-vegetarian food with the brown circle label (Figure 1).

Figure 1: Vegetarian and Non-Vegetarian Product



Vegetarian Product



Non-Vegetarian Product

The PFLR does not include any clauses related to implied claims. There are no specific labeling clauses for plant-based meat or dairy alternative products.

SECTION III: PACKAGING AND CONTAINER REGULATIONS

The PFLR and the CPR do not contain any conditions on the material type used for packaging nor on container size requirements. Both rules extensively cover labeling conditions of packaged food.

Packaging Sustainability Measures

Single-Use Plastic Ban

The Bangladesh Environment Conservation Act, 1995 includes provision 6A that enabled the Director General (DG) of the Department of Environment (DoE) to issue an official order to ban the production and use of polyethylene or polypropylene injurious to the environment. By amending the act in 2002, Bangladesh was the first country to ban the production, import, marketing, sales, display, storage, distribution, transportation, and use of polythene of less than 55 microns thickness for business purposes. In 2017, the DoE issued a Public Notice to stop using polyethylene bags for personal and commercial purposes. In 2021, the Water Resources Planning Organization (WARPO) issued of a three-year plan to gradually stop the use of single-use plastic in Chattogram and 40 coastal upazilas.

While the ban on using single-use plastics is still in place, due to a lack of regulatory enforcement, the production and use of single-use plastics and polythene bags still occurs.

Municipal Waste Disposal Laws

The Solid Waste Management Rules, 2021 require the implementation of best practices for managing single-use plastics and waste. This includes reducing waste at the source, segregating, collecting, recovering, reusing, recycling, controlling, transferring, transporting, processing, and disposing of waste. These rules require producers/importers, waste producers, and users to take responsibility for managing waste. Although, according to the rules, food producers and importers are supposed to collect packaging waste from end users and dispose of it in an environmentally friendly manner, this is not enforced.

There are no recycled contents or other design requirements for plastic bottles, glass, or other materialsbased packaging.

Packaging-Related Waste

The GoB does not have a specific national strategy, goal, or proposal aimed at reducing packagingrelated waste. However, the <u>National Environment Policy</u>, 2018 (Bangla) includes an action plan outlining waste management strategy. The policy ensures the sustainable use of industrial raw materials, waste reduction, and waste management through reducing, reusing, and recycling.

The GoB emphasized increasing the use of biodegradable products by enacting the Mandatory Jute Packaging Act, 2010, which was enacted in January 2014, to control the use of non-biodegradable synthetics for packaging. This Act made it mandatory to use jute sacks for bulk commodities including paddy, rice, wheat, maize, sugar, fertilizer, ginger, garlic, onions, potatoes, fish feed, poultry feed, flour, chilis, pulses, coriander, and rice bran.

The laws and regulations that may aid waste management include the <u>Factory Act, 1965 (Bangla)</u>; <u>Environmental Pollution Control Ordinance, 1977(Bangla)</u>; <u>Environment Conservation Act 1995</u> (Amendment), 2000 (Bangla); <u>Environment Conservation Rules, 2023 (Bangla)</u>; <u>Environment Court</u> <u>Act, 2010</u> (Bangla); <u>Medical Waste Management and Processing Rules, 2008</u> (Bangla); and <u>Ozone</u> <u>Depletion Substance Rules, 2014 (Bangla)</u>. Rules, acts, guidelines, restrictions, or limitations on using any packaging materials or packaging sustainability are not found in any of the ordinances.

SECTION IV: FOOD ADDITIVES REGULATIONS

BSTI regulates the types and levels of food additives used in imported or locally produced food by following BSTI established standards. Out of 656 <u>BSTI agriculture and food products standards</u>, 307 standards are Bangladesh Standards (BDS), 130 are adopted from Codex standards (BDS CAC), and 205 are ISO standards (BDS ISO). Food importers or producers can apply to use certification marks on imported or domestic products produced from ingredients and additives that comply with the BSTI standards.

The BFSA Food Additives Use Regulation, 2017 (Table 1) includes a list of the additives permitted for adding to food. The authorized uses of additives are listed in English according to the category of additives such as color, preservative, flavor enhancer, antioxidant, stabilizer, non-nutritive agent, sweetener, acid or acidity regulator, antifoaming agent, foaming agent, firming agent, thickener, anticaking agent, sequestrant, gelling agent, emulsifier, bulking agent, flour treatment agent, glazing agent, humectant, raising agent, and propellant. If new additives are not referenced in the Food Additives Use Regulation, 2017, then the permissible level should be based on Codex standards for food additives or other intentionally approved standards.

Emphasizing the importance of reducing the use of trans fatty acids (TFA), BFSA also enacted Trans Fatty Acids Based Food Control Regulations, 2021 (Table 1) regulating the maximum level of use, labeling, and method of analysis. The regulation states that TFA (except ruminant-produced TFA) higher than 2 percent of the total oil or fat-based food are banned from production, import, and marketing. Ruminant-based TFA use higher than 2 percent is allowed if the producers receive an analytical certificate from the legal authority. TFA and ruminant based TFA are required to be included in the label's nutrition facts table. Importers must receive a TFA analysis certificate from BFSA. The analysis protocol can be based on WHO, ISO, Association of Official Analytical Chemists, American Oil Chemists' Society, or the International Dairy Federation protocols. Food producers are prohibited from using any label with separate messages such as "TFA free" or "low TFA."

SECTION V: PESTICIDES AND CONTAMINANTS

Pesticides

Pesticide production, marketing, and use is regulated by the <u>Plant Protection Wing</u> (PPW) of the MoA. BFSA regulates maximum reside levels (MRLs) of pesticides in fresh food. There are no rules and regulations for port inspection or sanctions for MRL violations.

PPW regulates chemical pesticides' and biopesticides' (biochemical, microbial pesticide and plantincorporated protectants) brand registration and licensing for production, import, formulation, packing, repacking, labeling, retailing, pricing, storing, advertisement, and judicious recommendation for commercial use. PPW regulates the production and import, quantity and quality control, inspection, and pesticide research. PPW is authorized to regulate pesticides under the Pesticide Act, 2018; the Pesticide Rules, 1985 (Amendment) 2010; and the Pesticide Rules, 1985, which are linked in Table 1. The Department of Agricultural Extension publishes a list of approved and banned pesticides for marketing and use in Bangladesh.

BFSA enacted the Food Safety (Contaminants, Toxins, and Harmful Residues) Regulations, 2017 (Table 1) and restricts the production, import, processing, storing, supply, marketing, and selling of food exceeding the MRLs for listed heavy metal, nitrates, polycyclic aromatic hydrocarbons (PAH), polychlorinated biphenyls, dioxins, radionuclides, toxins, insecticides, fungicides, herbicides, miticide, nematicide, plant growth regulators, and veterinary medicine residue. The regulation recommends following Codex and other international standards for MRLs of any new chemical components.

BFSA notified to the WTO the drafts of the following regulations, which contain detailed lists of MRLs: Food Safety (Pesticides and Other Chemical Residues) Regulation, 2023; Food Safety (Determination and Control of Microbiological Contaminants) Regulations 2023; Food Safety (Chemical Contaminants and Toxins) Regulations, 2023; and Food Safety (Residues of Veterinary and Fishery Drug) Regulations, 2024.

Contaminants

BFSA regulates MRLs of contaminants through the Food Safety (Contaminants, Toxins and Harmful Residues) Regulations, 2017. BFSA followed Codex to establish the MRLs for contaminants. Although BFSA plays a vital role in ensuring food safety, Bangladesh Customs along with BSTI, the Department of Livestock Services (DLS), and the Department of Fisheries also regulate contaminants through the Import Policy Order (IPO) 2021-24; BSTI's food standards; Fish Feed and Animal Feed Act, 2010; Fish Feed Rules, 2011; Animal Feed Rules, 2013; and Fish Feed and Animal Feed Production and Marketing Management Guideline, 2020.

SECTION VI: OTHER REQUIREMENTS, REGULATIONS, AND REGISTRATION MEASURES

Mandatory Certificates for Import Clearance

- a) Bill of Exchange (invoice of the product)
- b) Certificate of Analysis
- c) Country of origin certificate issued by any trade association of the exporting country
- d) Health certificate
- e) Radiation certificate issued by the competent laboratory of the exporting country
- f) Phytosanitary certificate issued by the agricultural department of the exporting country
- g) Animal health certificate for live animals
- h) Certificate of weight and quality condition
- i) Packing list/container list
- j) Insurance certificate
- k) Others may also be needed depending on the product type

Per the IPO 2021-24 (Table 1), Bangladesh currently requires shipments of foodstuffs to be accompanied by certificates from the competent authority of the exporting country or the competent authority authorized by the government stating that the foodstuffs are "fit for human consumption," "not injurious to human health," contains "no harmful substance", and "free from all types of germs." BSTI

issues a clearance certificate of suitability for human consumption as a mandatory document for customs clearance.

For shipments of animal feed, the IPO 2021-24, requires laboratory testing certificates that the feed ingredients be free from harmful drugs, hormones, and steroids including chloramphenicol and nitrofuran; meat meal, bone meal, fish meal, protein concentrate, and feed free from chloramphenicol, nitrofuran, harmful antibiotics, harmful chromium, tannery by-product and melamine.

Phytosanitary certificates are necessary for all plants and plant-based products (Plant Quarantine Act 2011, and Plant Quarantine Rules, 2018), and country of origin certificates are required for all commodities (IPO 2021-24).

DLS must issue a "No Objection Certificate"/Import Permit containing the required conditions to import live animals and animal products, veterinary drugs, and nutritional ingredients for animal feed. The Animal and Plant Health Inspection Service (APHIS) issues animal and plant health certificates, which are mandatory for exporting live animals and plant products to Bangladesh (Animal and Animal Products Quarantine Act, 2005).

Per the IPO 2021-24, fit for human consumption certificates are required for milk powder, milk products, and milk-based food. Certificates are required for milk and milk products, stating they are free from melamine, and the dairy cattle are free from estrogenic hormones and hormonal growth promotants (HGP) treatment. Certificates are also required for milk, vegetable seeds, and grains directly used as food, that show compliance with Codex standard heavy metal MRLs (IPO 2021-24).

Bangladesh also requires radioactivity certificates. Milk powder, milk products, and milk-based foods require certificates that the radioactivity level (becquerel or "bq") per kilogram of Cesium-137 (CS-137) is below 95 bq per kilogram of CS-137. For edible oil and other types of food and agricultural products the radioactivity level is 50 bq per kilogram of CS-137.

Per the IPO 2021-24, processed food must also be sampled, tested, and certified according to BSTI standards at the port of arrival.

In-Country Food Safety Inspection

Several regulatory agencies oversee food standards, quality, and sanitation for food safety in the retail, wholesale, and processing industries. The anti-adulteration and safety audits are conducted by the MoC, MoI, Ministry of Local Government, Rural Development and Cooperatives, and Ministry of Health and Family Welfare. An Officer of Dhaka City Corporation (North and South), Chief Health Officer of Dhaka District Commissioner, and/or an Officer from BSTI can visit, without prior notice, markets, and food production companies with the "Mobile Court" to adjudicate laws for the purpose of ensuring food safety. The laws that cover market inspection are the Mobile Court Act, 2009; the Consumer Rights Protection Act, 2009; and the Food Safety Act, 2013, which are linked in Table 1. For imported products, the Mobile Court checks the labels for importer contact information, expiration date, and mislabeled or fake product information to ensure that imported product categories are included in the BSTI's mandatory product list under import policy.

SECTION VII: OTHER SPECIFIC STANDARDS

A. Halal Food

The Bangladesh <u>Islamic Foundation</u> (IF) stipulates in the <u>Halal Certificate Policy, 2023</u> (Bangla) that food, consumable products, cosmetics, and pharmaceuticals approved by the Islamic Sharia laws for consumption and use are defined as halal. The halal confirmation rules of this policy ensure that the food, consumable products, cosmetics, and pharmaceuticals must be produced, processed, packed, and marketed per the Islamic Sharia laws. The policy also lists halal and haram (non-halal) product categories, and guides the animal slaughtering, processing, handling, and certification process. All halal meat and meat products of halal animals must be slaughtered and processed according to proper Islamic customs as defined by the Bangladesh IF. Halal certification requirements for food products include that the products must be free from ingredients or additives of haram (non-halal) animals or any other products. This is also applicable to non-meat products.

Both the IF and BSTI issue halal certificates or halal certificate markings for companies producing food or non-food products for export or domestic consumption. As halal certificates or markings are not mandatory for any products produced locally or traded, businesses can voluntarily apply halal certificate marks to their products. Both agencies issue halal certificates for exported products; but neither verifies halal certificates for imported products submitted to Bangladesh Customs.

The BSTI Rules are the first official rules for halal certification and marks. It defines halal as any processed product, cosmetic, pharmaceutical, or other processes and services produced or provided as per the accepted Islamic Shariah law. Per the rules, BSTI can issue a halal certificate mark for products, processes, or services that is valid for three years. BSTI has the right to cancel the certificate at any time. The CPR states that an institution cannot write "halal" or "100% halal" without the approval of the related authority or by showing valid evidence.

Bangladesh is a member of the Standards and Metrology Institute for Islamic Countries (SMIIC), an affiliated institution of the Organization of Islamic Cooperation that provides halal standards for member countries for food and other goods. BSTI started issuing halal certificates in May 2022, following the international SMIIC halal standards (BDS OIC/SMIIC 1, 2, 9, 18, 24, 33, 34, 35, and BDS OIC/SMIIC 36: 2022). BSTI provides halal certification for five categories of products: food and processed food, livestock and fisheries, cosmetics, pharmaceuticals, and canned food for domestic consumption or export.

Bangladesh Customs requires halal certificates for some categories of imported products including dairy products, meat, and meat products. Currently, Customs accepts halal certificates for imported products issued by any certified agency from the exporting country. Customs does not coordinate with BSTI or IF to verify halal certificates.

B. Weight and Measures

The CPR and PFLR include rules for packaged products in retail and wholesale markets and for import and export. Standard units of the product must be mentioned. If the unit is not standard, the importer will convert it to a standard unit and add an extra sticker to the package.

C. Novel Foods (GE Foods)

Novel foods produced from GE products need to follow the Bangladesh Biosafety Rules, 2012 (Table 1), which entered into force on August 29, 2012. The rules state that a person or agency cannot produce, export, import, sell, or purchase and use GE products for any commercial purpose without the permission of the MoEFCC. The PFLR, 2017 also state that the phrase "Genetically Modified Food" must be added to the packaging of GE foods. The IPO 2021-24 requires a "no genetically modified organism" certificate for animal feed and animal nutrition products.

D. Food Sanitation Laws

BFSA enacted the Food Safety (Food Hygiene) Regulations, 2018 (Table 1), to regulate the sanitation conditions applicable for production, import-export, and retail. The rules cover various sanitation and hygiene conditions, including the cleanliness of food processing and preservation establishments, health guidance for health workers, rules for cleaning drainage systems, waste management, water supply, transport of food and food ingredients, controlling temperature, and equipment used for food production and preservation.

E. Animal Quarantine

Bangladesh's Livestock and Livestock Product Quarantine Act, 2005, Animal Disease Act, 2005, Animal Disease Rules, 2008, and IPO 2021-24, which are linked in Table 1, cover animal quarantine for import, domestic production, and marketing. The conditions for importing live animals, day-old chicks, live poultry, and eggs are included in the IPO 2021-24.

Day-old chicks are allowed to be imported with (a) a certificate issued by the competent authority of the exporting country to the effect that the imported chicks are free from contagious diseases; (b) a certificate issued by the appropriate office to the effect that the exporting country is free from avian influenza; and (c) at the time the Letter of Credit (L/C) is opened, the importer must submit the certificate from the director or an authorized officer of the Livestock Directorate stating that the importer has either a hatchery or breeding farm.

According to the IPO 2021-24, eggs (HS code 0407.00) are allowed to be imported with prior permission from the Ministry of Fisheries and Livestock subject to the following conditions: (a) eggs are imported in limited quantity from a country free from avian influenza; and (b) for every consignment of imported eggs, there must be a certificate to the effect that the goods are free from avian influenza virus and harmful bacteria; this should be issued by the competent authority of the exporting country.

Frozen semen and embryos (HS code 0511.10), except for Friesian; Friesian Cross; Sahiwal; Sahiwal Cross, Friesian-Sahiwal Cross, Australian-Friesian Sahiwal (A.F.S.), A.F.S. Cross, Brahman, Murrah, Nili-Ravi, and Mediterranean varieties can be imported. For the import of semen, a certificate must be obtained from the competent authority of the exporting country regarding the variety of semen and note that it is free from any contagious and venereal diseases, and the exporting country is also free from bovine spongiform encephalopathy. For the import of embryos, a certificate must be obtained that states the product is free from any contagious and venereal diseases. Further local laboratory testing is compulsory to ensure quality.

F. Wine, Beer, Other Alcoholic Beverages

Import requirements for wine, beer, and other alcoholic beverages are stated in the IPO 2021-2024. The Alcohol Control Rules 2022, state that a license from the Director General of the Department of Narcotics Control, Ministry of Home Affairs is required for alcohol import and export; production and processing; supply; marketing and purchase and selling; and preservation and warehousing or storing. Per the IPO 2021-24, beer and wine of all categories (HS codes 22.03 to 22.06) can be imported by a Department of Narcotic Control's bar license holder or approved club, restaurant, resort, motel, or international hotel bar. Such goods in fixed quantities and limited value can be imported with approval from the MoC with prior permission from the Chief Controller of Imports and Exports. Per the rules, a permit from the Department of Narcotics Control is required for drinking alcohol, use, and application of alcohol.

G. Plant-Based Meat Alternatives and Dairy Alternatives

Plant-based meat alternative products are not readily available in Bangladesh and the dairy alternatives market remains small. At present, there are no specific regulations for these types of products.

H. Product Samples

The IPO 2021-24 defines samples as a limited quantity of commercially unusable and easily identifiable products. Per Chapter 3 of the IPO, without any prior permission or permit, samples, advertising materials, and gifts can be imported free of charge if they are within the cost and freight (CFR) value limit. An Import Permit (IP) must be obtained, and prior approval of the Chief Controller is necessary if the CFR is above the ceiling.

Sl. No.	Classification of Importers	Goods of samples, advertising materials & gifts	CFR maximum value limit
	Importers of medicine- relevant indenters and agents	Herbal and medicines	10 thousand US dollars
	1 1	Other samples and advertising materials	10 thousand US dollars
	0	A new brand of the item for sale to introduce it to the consumers.	5 thousand US dollars
		Appropriate gifts	5 thousand US dollars

Table 2: Product Categories and CFR Value Limit for Importing Product Samples

Advertising materials include, among others, diaries, brochures, posters, calendars, pamphlets, and technical booklets, as well as a ballpoint pen, key ring, and lighters with the company name engraved or printed on them.

Source: IPO 2021-24

SECTION VIII: GEOGRAPHICAL INDICATIONS, TRADEMARKS, BRAND NAMES, AND INTELLECTUAL PROPERTY RIGHTS

Bangladesh signed the Agreement on Trade-Related Aspects of Intellectual Property Rights (TRIPS) in 1995. Bangladesh is a consignee of some international treaties administered by the World Intellectual Property Organization (WIPO), including the WIPO Convention (1985), the Paris Convention (1991), the Berne Convention (1999), and the Marrakesh VIP Treaty (2022). However, Bangladesh is not a contracting party of other <u>WIPO treaties</u>, including the Lisbon Agreement and Madrid Agreement. Per Bangladesh's Department of Patents, Design and Trademarks (DPDT) no international agreement is being processed or committed to harmonizing the Geographical Indications (GI) approval and trademark process.

The MoI enacted the Geographical Indication of Goods (Registration and Protection) Act, 2013, and Geographical Indication of Goods (Registration and Protection) Rules, 2015, which are linked in Table 1, to regulate geographical indicators. The Geographical Indications Unit DPDT is the GI registration and protection authority in Bangladesh. An association or society of producers, trade organization, or competent authority can file an application to register a GI to the DPDT. The <u>e-service</u> led <u>registration</u> <u>procedure</u> (Bangla) includes filing the application, examination, publication, objection, counter-objection and reply, registration (if objection does not sustain), and non-registration (if objects sustain). Based on the purpose of registration, goods will be classified per the <u>WIPO NICE</u> classification regime.

The DPDT administers the intellectual property rights (IPR) of the industrial sector and the Copyright Office Bangladesh (COB) of the Ministry of Cultural Affairs (MOCA) regulates copyrights of any cultural creations.

The Bangladesh Patent Act, 2023 (BPA), and Patents and Designs Rules, 1933, which are linked in Table 1, regulate patent licensing, granting, refusal and modification, restoration, ownership change and assignment, cancellation, revocation, and dispute settlement.

The regulatory framework of IP related to trademarks includes Trademarks (Amended) Act, 2015 (TM, 2015); Trademarks Act, 2009, and Trademark Rules, 2015, which are linked in Table 1, to protect the registered service of business and trademark of traded or manufactured products including agricultural products, herbal plants, and certification trademark. The DPDT has a separate procedure to register for patents, industrial designs, and trademarks (Bangla) through the e-service system. The TM, 2015 has the provision to amend and cancel the registration entry of the trademark and brand name if the trademark creates confusion, fails to follow the rules of trademarks, or raises any unethical and unexpected issues against the perspective of the Bangladesh population and society.

SECTION IX: IMPORT PROCEDURES

Customs Clearance Procedures

Obtaining an import permit, opening a Letter of Credit, shipping goods, and payment:

1. The importer applies for an import permit from the appropriate ministry. Import permits for plantbased products are issued by the Plant Quarantine Wing; Fish and fish feed products by the Department of Fisheries; and DLS issues No Objection Letter (NOC) for animal, animal feed and ingredients imports.

- 2. The exporter sends Pro-forma Invoice/Commercial Invoice to the importer.
- 3. The importer opens a Letter of Credit (L/C) through an issuing bank.

What is a L/C?

A letter of credit is a guarantee the importer's bank gives to pay the invoice to the exporter's bank on maturity. The importer's bank (Issuing Bank) and exporter's bank (Advisory bank) work as intermediaries to confirm the shipment of the product and the payment transaction as per the agreement of the trading parties. The L/C is a financial mechanism and a regulatory requirement of the IPO 2021-24 to secure smooth cross-border trade and transactions.

- 4. To open the L/C, the importer provides the following documents to the bank (varies based on the agreement with the exporter and the financial institution):
 - a) Application form
 - b) Purchase contract/agreement
 - c) Performa invoice/indent
 - d) Bill of lading
 - e) Packing list
 - f) Importer's Import Registration Certificate (IRC)
 - g) Tax Identification Number (TIN) Certificate
 - h) Value-added tax (VAT) registration certificate
 - i) Business trade license
 - j) Business bank account
 - k) Income tax clearance certificate
 - 1) Insurance cover note with money receipt
 - m) Membership certificate of recognized chamber of commerce and industries or registered trade association

After depositing the margin amount (total value of imported goods) by the importer and blocking that money as security money, the issuing bank issues the letter of credit on behalf of the importer. After the importer receives the product, the bank releases the money to the advisory bank.

- 5. The issuing bank sends L/C to the advisory bank.
- 6. The advisory bank shares the L/C to the exporter.
- 7. The exporter ships the products to the importer and sends the export documents package to the advisory bank.
- 8. The advisory bank sends that export documents package to the issuing bank as per the L/C
- 9. After receiving the documents, the issuing bank advises the importer to pay the exporter's bill and collect the document package to manage customs clearance.
- 10. After the products are at the seaport, the importer authorizes a clearing and forwarding (C&F) agent to complete all required activities to start processing customs clearance, pay the exporter's bill, collect the documents from the bank, and release the shipment from the port and the customs house.

Port Clearance:

- 1. E-manifest: The shipping agent submits the e-manifesto/import general manifest (IGM) to the automated system for customs data (<u>ASYCUDA</u>) of the National Board of Revenue (NBR) of Bangladesh Customs.
- 2. The ship arrives at the port, and the container is discharged by the port authority.

Bill of Entry and tariff assessment:

- 3. Customs registers the e-manifesto/IGM information in the ASYCUDA system and approves the manifest given to the clearing and forwarding agent (C&F agent).
- 4. The C&F agent submits the goods declaration Bill of Entry (B/E) and other documents in the ASYCUDA system online and submits hardcopy to the Revenue Office for tariff assessment.
- 5. The Assistant Revenue Officer (ARO) checks the B/E and sends the B/E to the Revenue Office for examination decision.
- 6. The Revenue Office gives the file to the respective officer for examination/sample collection and hands over the file to the agent.

Sample testing:

- 7. The agent submits documents to the joint commissioner at the jetty.
- 8. The agent obtains the location of the goods from the Port Authority and requests examination/sample collection.
- 9. The agent submits the documents to the examination zone.
- 10. The agent applies to the office of Container Terminal Management System of the port authority to keep the container on the port/yard floor, and a date for permission to open the container.
- 11. On different dates, the ARO examining officer, sample collector nominated by agent, and other government agency representatives (BSTI, PQW, DLS, BCSIR, DOF, BAEA) collect samples.
- 12. The collected samples are sent to the designated laboratory by the agent or sample collector.
- 13. The approved laboratory tests the sample and sends test reports/clearance certificates/examination reports to Customs and the clearing agent.

Tariff assessment:

- 14. The agent submits the testing certificates/clearance certificate for tariff assessment.
- 15. The Revenue Office checks the document and implements the decision to assess the tariffs and approves the assessed tariff value, which is then updated in the ASYCUDA system and notifies the agent.
- 16. The agent collects the assessment notice.
- 17. The importer/agent pays the duty and taxes at the bank and submits customs house-endorsed assessment notice.

Port processing and release order:

- 18. The agent submits all the documents to get the delivery order from the shipping agent.
- 19. The port authority verifies the documents submitted in the one-stop service and enters the "Exit note" in the ASYCUDA system.
- 20. The agent pays the port bills.
- 21. The traffic inspector approves the bill and the release order.
- 22. The agent applies to the port authority to deliver the products.

Physical inspection:

- 23. The agent submits all related documents to the customs officer for physical inspection.
- 24. The customs officer does a physical inspection or collects samples from the container trailer at delivery stage.
- 25. The officer submits the inspection or sample test result certificate.

Container loading and unloading:

- 26. The officer issues clearance for delivery
- 27. The agent loads the products.

Product delivery:

- 28. The agent submits all documents at the delivery gate of the port.
- 29. The product container exits the port area.

Source: <u>Time Release Study for Agricultural Commodities 2021-22</u>, <u>Comprehensive Time Release</u> <u>Study 2022</u>, and <u>Bangladesh Trade Portal</u>

Documents submitted to Customs at various stages of processing:

- 1. Power of Attorney for the C&F agent issued by the importer
- 2. Import form (IMP form) for the payment against import, regulated by Bangladesh Bank
- 3. Import permit
- 4. Bank-endorsed Letter of Credit Authorization and Bank-endorsed Letter of Credit
- 5. Bank-endorsed invoice
- 6. Bank-endorsed packing list
- 7. Bank-endorsed copy of Clean Report Findings certificate
- 8. Bank-endorsed original copy of the bill of lading
- 9. Insurance cover note and insurance policy document
- 10. Bill of exchange (invoice of the product)
- 11. Certificate of analysis (description of product)
- 12. Country of origin certificate issued by any trade association of the exporting country
- 13. Certificate of weight and quality condition
- 14. Packing list/container list
- 15. Datasheet duly signed by the C&F agent
- 16. Health certificate (fit for human consumption) for any kind of food
- 17. Radiation certificate issued by the competent laboratory of the exporting country
- 18. Phytosanitary certificate issued by the competent authority of the exporting country
- 19. Animal health certificate for live animals
- 20. Conformity certification
- 21. Halal certificate





Table 3: Bangladesh Agencies Involved in Customs Clearance at Chattogram Seaport

Agencies	Activities
Ministry of Shipping	Maritime transport
Chattogram Port Authority	Manages and operates the port in which the shipment is off-loaded and stored
National Board of Revenue	Customs, administration of customs valuation, tariffs and other duties, tax holidays and tax concessions, duty drawbacks
Customs House, Chattogram, National Board of Revenue	Receives import tariff payments, verifies all certificates, inspects products, and gives release orders
Chief Controller of Import and Export, Ministry	Importer and exporter registration, provide a
of Commerce	decision on detained shipment,
Bangladesh Atomic Energy Commission, Chattogram Office	Tests radiation level and gives release order if cleared
Bangladesh Standard and Testing Institute, Chattogram Office	Checks the standards of processed food and gives release order if no objections are found.
Bangladesh Council for Scientific and Industrial Research	Checks and certifies the standards of imported processed food not included in the BSTI standard catalog.
Bangladesh Reference Institute for Chemical Measurement	Checks and certifies the standards of imported processed food not included in the BSTI standard

	catalog.
Plant Quarantine Wing, Department of	Issues an import permit, checks the presence of
Agricultural Extension, Ministry of Agriculture,	insects, pests, and diseases in agricultural
Chattogram Office	products, fumigates the products, assesses the
	exporter's phytosanitary certificate, and issues a
	release order for the consignment.
PRTC Laboratory,	Provides a private laboratory service to test
Chattogram Veterinary and Animal Sciences	imported feed and feed ingredients.
University	
Commercial Bank	Provides services to open and settle the letter of
	credit (LC), endorses all the documents
	submitted to the customs for clearance, and helps
	NBR to receive import tariff
Clearing and Forwarding Agents, Chattogram	Supports importers by collecting all the
	necessary documents, does all necessary customs
	clearances, and releases products from port and
	transports to private container depot

The time-released study commissioned by the USDA-funded Bangladesh Trade Facilitation Project revealed that the average time required to complete overall import clearance procedures, starting from the time the ship arrives to the release of the cargo/container, is 7 days, 7 hours and 58 minutes (minimum 1 day 1 hour 30 minutes; maximum 19 days 9 hours) (<u>Time Release Study for Agricultural Commodities 2021-22</u>).

Cross Border E-commerce Services

The <u>National Digital Commerce Policy</u>, 2018 (Bangla), published by the MoC provides a working environment for cross-border e-commerce in Bangladesh. The Digital Commerce Operational Guidelines 2021, has a provision that foreign digital commerce must be registered, obtain a Digital Business Identity number, and approval to establish a business in Bangladesh. In 2021, the Bangladesh Bank published guidelines regulating online payments in e-commerce transactions, which is also applicable to digital commerce businesses in Bangladesh.

SECTION X: TRADE FACILITATION

Trade barriers are a significant obstacle to increasing U.S. agricultural exports to Bangladesh. Despite recent GoB reforms to improve the business and trading environment, Bangladesh's overall implementation of modern trade-supporting initiatives has been slow. Bangladesh ratified the WTO Trade Facilitation Agreement (TFA) on September 27, 2016.

Figure 3: Timeline of Bangladesh's TFA Implementation Timeline of implementation commitments



Based on implementation commitments by all WTO Members over time Bangladesh

Category A: 34.5 percent rate of category A commitments Category B: 36.6 percent rate of category B commitments Category C: 0.42 percent rate of category C commitments

Based on <u>Bangladesh's notifications</u>, 71.4 percent of its commitments have been implemented to date across the category (Figure 3).

Single Window

In April 2017, the World Bank approved a \$170 million project for Bangladesh to improve trade conditions by improving connectivity, reducing logistical bottlenecks, and supporting the adoption of modern approaches to border management and trade facilitation. A major element of this project is the establishment of Bangladesh's National Single Window and Customs Modernization plan, estimated to be completed in 2024. The system will automate procedures for all trade-related declarations, licenses, and certificates and integrate information from relevant GoB entities into a single system. GoB trade agencies currently inspect agricultural imports and exports using manual documentation processes, which increase the time and cost of clearing goods at the ports of entry. Agricultural traders must physically collect import certificates before the arrival of goods as a part of the pre-arrival process; once

consignments arrive, traders deliver them in person to Customs. These procedural obstacles add days, if not weeks, to the transit of goods and increase the likelihood of corruption by local officials.

Advance Ruling System

Through the NBR's Advanced Ruling System (ARS), regulated by the <u>Customs Ruling (Advance)</u> <u>Rules, 2016 (Bangla)</u>, the importer, exporter, and person appointed by the registered business company in Bangladesh can apply to get advance ruling services. The system works only on classified goods and enables traders to apply for a ruling that specifies the HS code for specific goods or items. To use the system for a single product, applicants must submit the application form 60 days before submitting the Bill of Entry and share the product catalog, specification, chemical composition or ingredients, and production process documents. To date, NBR has issued 156 rulings, but in most cases, NBR agrees to the requested HS codes for a certain period (i.e., 18 months), and the ruling can be reviewed, revised, and canceled per the rules.

Electronic Certificates and Electronic Filing

NBR uses the ASYCUDA World, developed by the United Nations Conference on Trade and Development. In 2021-22 Chattogram Customs processed 82 percent of the declarations submitted through this system in less than three days. The overall implementation of paperless trade and cross-border paperless trade remains below the Asia-Pacific regional average in 2023 (UNTFSURVEY). Chattogram Port is also in transition from paper-based terminal management to modern electronic terminal operations and document processing, but there is no definite date to reach the goal; however, the port authority has introduced terminal operating systems and digital berthing systems, vessel traffic management information system (VTMIS). In 2023, the port authority announced that it is developing 50 software modules to digitize major functions of the port, which may help the port provide paperless services.

The Plant Quarantine Wing of MoA has an online platform to <u>apply and issue</u> import permits, phytosanitary certificates, release orders, and anchorage certificates of agricultural products for traders. DLS also introduced an online "no objection certificate" (<u>NOC</u>) for approved animal-based products, pets, livestock, veterinary drugs, and feed-related imports and exports. Importers and exporters can print out the permit from the website.

Bangladesh is not using the global e-phyto hub and does not accept e-certificates but follows the validation technique to verify the authenticity of e-phyto certificate if possible.

Port Fees, Duties, and Taxes

The Chattogram Port Authority published the <u>2008 Tariff Chart for Commodity and Ship</u> (Bangla) that outlines port tariffs and charges fees for container handling (loading and discharge).

Common Delays

Port average turnaround time is 2.43 days for all ships, and the dwell time of containers is 9.16 days (<u>Annual Report, 2021-22, CPA</u>). The most common delays are in issuing product quality and standard testing certificates, faulty import permits, delays in port discharging, and delays in ship berthing due to container congestion. The major cause of delays in issuing certificates is the shortage of laboratory testing facilities at the port.

Duplicative Inspections

Duplicative inspection is a very common problem in Bangladesh. Lack of coordination and regulation among the border management agencies leads to multiple inspections and sample collections, further delaying the customs and port clearance process. In the trading process, several border and regulatory agencies are involved, such as Customs, Immigration, Chief Controller of Import and Export, Plant Quarantine, Land Port/Sea Port/Civil Aviation Authority, Border Guard, BSTI, Bangladesh Atomic Energy Commission, Drug Administration, Bangladesh Bank, Commercial Banks, DLS, and the Department of Fisheries.

Major Activities and Related Agency **Rules/Regulation/Act** Secretary Publishes Import and Export Policy Orders Ministry of Commerce Building #3, Bangladesh Secretariat, Dhaka Import Policy Order, 2021-24 E-mail: secy@mincom.gov.bd Phone (Office): +88-02-55101006 Website: https://mincom.gov.bd/ Director General WTO inquiry point/notification authority **SPS-TBT Enquiry Points** WTO Cell Ministry of Commerce E-mail: dg.wto@mincom.gov.bd

APPENDIX I: GOVERNMENT REGULATORY AGENCY CONTACTS

Phone (Office): +88 02 55100386 Fax: +88 02 9540213	
Director Plant Quarantine Wing (PQW) Department of Agricultural Extension (DAE) Ministry of Agriculture (MOA) Khamarbari, Dhaka-1215 Phone: +88-02-55028745 Email: dpqw@dae.gov.bd Website: https://dae.gov.bd/site/page/cfcc4aca- b6a7-479b-a992-9b4dedfa14d7/-	Issues import permits and phytosanitary certificates Plant Quarantine Rules, 2018 Online import permit and phytosanitary certificate issuance and inspection

Agency	Major Activities and Related Rules/Regulation/Act
Director	Pesticide registration authority
Plant Protection Wing	
Department of Agricultural Extension (DAE),	The Pesticide Rules, 1985 (Amendment) 2010
Ministry of Agriculture (MOA),	The Pesticide Act, 2018
Khamarbari, Dhaka-1215	The Pesticide Ordinance, 2007
Phone: +88-02-9131295 Email: <u>dppw@dae.gov.bd</u>	Rules/Regulations/Acts are available here
Ellian. <u>uppw@dae.gov.bu</u>	Rules/Regulations/Acts are available <u>nere</u>
Animal Quarantine and Livestock Products	Issues <u>online</u> import permits for live animal and
Director General and Chief Veterinary Officer	animal feed products
Department of Livestock Services (DLS)	
Ministry of Fisheries and Livestock	Animal Feed Act, 2010
Farmgate, Dhaka-1215	Animal Disease Rules, 2008
Email: <u>dg@dls.gov.bd</u> ,	Animal Disease Act, 2005
Phone: +88-02-9101932	
Fax: +88-02-9110326	Bangladesh Animal and Animal Product Quarantine Act, 2005
Director	Rules/Regulations/Acts are available here.
International Trade Cell	
Department of Livestock and Services	
Farmgate, Dhaka-1215	
Phone: +88 02 55028736	
Mail: <u>directoradmin@dls.gov.bd</u> Website: http://www.dls.gov.bd/	
website. <u>http://www.dis.gov.bu/</u>	
Cross Border Risk Management Unit	
Deputy Director (Risk)	
Mail: sharmin.samad@dls.gov.bd	
Fish Inspection and Quality Control	Rules/Regulations/Acts are available <u>here</u>
Director	
Department of Fisheries	
Mail: dg@fisheries.gov.bd	
Website: https://fisheries.gov.bd/	
Chairman	Coordinates food safety and quality
Bangladesh Food Safety Authority (BFSA)	coordinates rood sarety and quanty
Police Convention Center, Ramanar Thana,	The Food Safety Act, 2013
Probasi Kollan Bhaban, 71-72, Iskaton Garden,	Food Safety (Food processing and administration
Dhaka	system) Rules, 2014
Phone: +88-02-22223626	Food Safety (Contaminants, Toxins and Harmful

Agency	Major Activities and Related Rules/Regulation/Act
+88-02-222227579 Email: <u>chairman@bfsa.gov.bd</u> Website: <u>http://www.bfsa.gov.bd/</u>	Residues) Regulations, 2017 Packaged Food Labeling Regulations, 2017 Use of Food Additives Regulations, 2017 Food Sample collection, testing and analysis Regulations, 2017 Food Safety (Food Hygiene) Regulations, 2018 Food Safety (Food Tactile) Regulations, 2019 Rules/Regulations/Acts are available <u>here</u> .
Director General Bangladesh Standard and Testing Institute Ministry of Industries Maan Bhaban, 116-A, Tejgaon Industrial Area, Dhaka Phone: +88-02-55030054 Email: <u>dg@bsti.gov.bd</u> Fax: +88-02-55030092 Website: <u>http://www.bsti.gov.bd/</u>	Certifies standards and quality inspection; Codex representative List of mandatory products under import policy, available <u>here.</u> Rules/Regulations/Acts are available <u>here</u> .
Chairman Bangladesh Atomic Energy Commission (BAEC) Ministry of Science and Technology E-12/A, Agargaon, Shere-e-Bangla Nagar, Dhaka-1207 Phone: +88-02-58160500 Email: chairman@baec.gov.bd Website: http://baec.gov.bd/ Director Atomic Energy Centre, Chattogram and Principal Scientific Officer Bangladesh Atomic Energy Commission (BAEC) Office: 1018/A Bayezid Bostami Road, East Nasirabad Chattogram-4209 Phone: +880-31-25 84 895, Website: https://shorturl.at/rpdpX	Testing and certifying radiation levels in food and agricultural products Import Policy Order 2021-2024. Nuclear Safety and Radiation Control Rules 1997, SRO No. 205
Director General Department of Environment Ministry of Environment and Forests E/16, Paribesh Bhavan, Dhaka 1207	Approving genetically engineered products for research, production, import, and export with consideration of environmental biosafety.

Agency	Major Activities and Related Rules/Regulation/Act
Phone: +88-02-222218500	Biosafety Rules, 2012
Email: <u>dg@doe.gov.bd</u>	
http://www.doe.gov.bd/	Biosafety Guideline, 2007
Commissioner	Customs clearance
Customs House, Chattogram	
National Board of Revenue,	Customs Act, 2023
Ministry of Finance	
Port Rd, Chattogram	Customs Rules
Phone: +88-02-333313918	
Website: <u>http://chc.gov.bd/</u>	Customs statutory regulatory order (SROs), available
Bangladesh Customs	here and here.
https://customs.gov.bd/index.jsf	Import and Export Policy Orders, available here.
	Bangladesh operative tariff schedule 2024-25
	Duty Calculator
Director General	Consumer awareness and protecting consumer rights
Directorate of National Consumers Right	
Protection	Consumer Rights Protection Act, 2009
Ministry of Commerce	
Email: <u>dg@dncrp.gov.bd</u>	
Phone: +88-02-55013208	
Chief Controller,	Import and Export (Control) Act, 1950
Office of the Chief Controller of Import and	Registration Order, 2023
Export	
Ministry of Commerce	
Mail: controller.chief@ccie.gov.bd	
Phone: +8802-41050228	
Website: <u>https://ccie.gov.bd/</u>	
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Note: Accessibility of the links may vary depending on security firewalls

APPENDIX II: OTHER IMPORT SPECIALIST CONTACTS

Chattogram Customs Clearing and Forwarding Agent Association Bangladesh Freight Forwarders Association Bangladesh Fresh Fruits Importers Association The American Chamber of Commerce The Federation of Bangladesh Chambers of Commerce and Industry Dhaka Chamber of Commerce and Industries Bangladesh International Chamber of Commerce Bangladesh Trade Portal Chattogram Port Authority Mongla Port Authority, Khulna Bangladesh Customs National Board of Revenue Customs House Dhaka, National Board of Revenue Customs House, Chattogram, National Board of Revenue **Bangladesh Logistics** Note: Accessibility of the links may vary depending on security firewalls

Attachments:

No Attachments